

Home Care Package Fees

Effective from the 1st of July 2023



Level 1 Package				
	Daily	Weekly	Fortnightly	Yearly
Package Amount	\$28.14	\$196.98	\$393.96	\$10,242.96
Less Package Management Cost	\$3.37	\$23.63	\$47.27	\$1,229.15
Less Care Management Cost	\$5.06	\$35.42	\$70.84	\$1,841.84
Amount available to you to purchase your care and support	\$19.71	\$137.83	\$275.85	\$7,171.97

Level 2 Package				
	Daily	Weekly	Fortnightly	Yearly
Package Amount	\$49.49	\$346.43	\$692.86	\$18,014.36
Less Package Management Cost	\$5.94	\$41.57	\$83.14	\$2,161.64
Less Care Management Cost	\$8.91	\$62.36	\$124.72	\$3,242.58
Amount available to you to purchase your care and support	\$34.64	\$242.50	\$485.00	\$12,610.14

Level 3 Package				
	Daily	Weekly	Fortnightly	Yearly
Package Amount	\$107.70	\$753.90	\$1,507.80	\$39,202.80
Less Package Management Cost	\$12.92	\$90.47	\$180.94	\$4,704.34
Less Care Management Cost	\$19.39	\$135.71	\$271.40	\$7,056.51
Amount available to you to purchase your care and support	\$75.39	\$527.73	\$1,055.46	\$27,441.96

Level 4 Package				
	Daily	Weekly	Fortnightly	Yearly
Package Amount	\$163.27	\$1,142.89	\$2,285.78	\$59,430.28
Less Package Management Cost	\$19.59	\$137.15	\$274.29	\$7,131.63
Less Care Management Cost	\$29.39	\$205.72	\$411.44	\$10,697.45
Amount available to you to purchase your care and support	\$114.29	\$800.03	\$1,600.06	\$41,601.56

Please be aware that your package level of care is determined by the Aged Care Assessment Service (ACAS).

You and the people who support you can have input into how you would like your care plan to be set up and how much of the supports/assistance you would like to organise.

If you have any questions, please call our Home Care Packages Team on

1800 266 664

This table represents the price range of services available to consumers of the Star Health Home Care Program. These quality services meet the legislative and regulatory guidelines of the Commonwealth Government to provide care and service to consumers. Service Providers are constantly reviewed and renewed, this could be according to your feedback on performance, value for money, service reliability and accuracy of billing.

Staffing or Service Type	Weekdays			Weekends		Public Holidays
	6am-6pm	6pm-6am	24hr respite	Saturday	Sunday	
Services of a Community Care Worker* Who may assist you with personal care, shopping, cleaning, ironing, transport, escort to appointments, etc	From \$61 to \$83 per hour	From \$102 to \$117 per hour	As per the quote.	From \$85 to \$117 per hour	From \$85 to \$156 per hour	From \$95 to \$195 per hour
Clinical Care from an Enrolled or Endorsed Enrolled Nurse includes assistance with medication, simple wound care, nutritional assistance, etc.	From \$88 per hour.	From \$94 per hour	N/A	From \$108 per hour	From \$128 per hour	From \$ 174 per hour
Clinical Care from a Registered Nurse includes wound care, medication administration, clinical assessment, continence assessment, cognitive assessment, care review, etc.	From \$113 to \$153 per hour.	From \$162 to \$170 per hour	N/A	From \$138 to \$217 per hour	From \$170 to \$228 per hour	From \$207 to \$304 per hour
Physiotherapy, Occupational Therapy includes initial assessment, ongoing treatment plan, reports on progress, goal setting, environment changes, etc.	From \$140 to \$200 per hour.	N/A	N/A	N/A	N/A	N/A
Care Management over and above allocated hours for package level.	\$100.00 per hour	N/A	N/A	N/A	N/A	N/A
Contract cleaning service for planned spring-cleaning activities each year. *	From \$75 to \$110 per hour	N/A	N/A	N/A	N/A	N/A
Gardening Services includes weeding, mowing, edging, trimming. Tip services are an additional fee as per local council rate.	As per the quote.	N/A	N/A	N/A	N/A	N/A
Transport: per kilometre travel charge.	Service providers can charge between \$1.00 and \$1.50 per kilometre.					

* Note: Hourly rates can vary if supports are under 2 hours and late cancellation fee applicable between 24-48 hours depending on brokered service providers.